

ITC-RFQ-01-0008

QUESTION AND RESPONSE:

Question 1. "The SOW, Attachment A, Tab 1, 1.06 states that the "System shall permit up to 100 users to be simultaneously connected, to retrieve, edit, and otherwise manipulate data and images." How many total users must the system support?"

Response 1. The total number of users the system will support is indeterminate as the ability to access EDIS-II will be web-based and it will be available to the public.

Question 2. "Based on the concurrent user requirements (100 simultaneous users), how many concurrent users of the system will require "full user update" capability defined here as - administrators that will manage the users' access, retentions, security, etc.? How many concurrent users would require "limited user update" capability whereby users could add and change records, search, retrieve, check-in and check-out? How many concurrent users would require "inquire only" capability whereby they could search, retrieve, and view only?"

Response 2. Simultaneous users to accomplish what the questioner defines as "full user update" would be five or less.

Users for what the questioner defines as "limited user update" appear to correspond to what USITC has defined as "Workflow Users" as discussed in Section 9.2 of the SOW, Section 2.3 of Attachment A, and Attachment A, Tab 1 requirement 1.06. The number of simultaneous workflow users the system must be capable of supporting is 15.

Users that the questioner describes as needing "inquire only" capability appear to most closely correspond to what USITC has defined as "General Users" as discussed in Section 9.2 of the SOW, Section 2.3 of Attachment A, and Attachment A, Tab 1 requirement 1.06. The total number of simultaneous general users the system must be capable of supporting is 100. Those who are not performing workflow (and/or what the questioner describes as "full user update") would be defined as general users.

Question 3. "Is the existing scanning equipment to be used or is a new system to be designed and installed? If new equipment is required, how many scanning stations are required?"

Response 3. SOW Section 6, Acquisition Strategy, addresses the acquisition of all hardware. This includes scanners. It states:

"The USITC, and not the integrator, will purchase hardware directly from a GSA Schedule. One of the tasks for the awarded integration contractor shall be to work and coordinate with USITC so that the acquisition of hardware shall be that which shall meet the requirements of the overall EDIS-II. The integrator shall be

responsible for installation and integration of the hardware as components of EDIS –II. The integrator shall also serve as the point of contact and coordinator of all activity between USITC and the awarded hardware contractor(s), except for cost/contractual issues.”

It is anticipated that new scanners will be acquired and that, after award and per the SOW (see above), the contractor work with USITC to determine what scanners will be acquired and in what quantity.

Question 4. Please provide clarification on item "4.12 - The system shall accept multiple file attachments in a single upload process." This is in the middle of a group of printing requirements. Is ITC referring to uploading multiple file attachments for printing or the uploading of multiple file attachments during the Web based document input process?

Response 4. USITC is referring to the uploading of multiple file attachments during the Web based document input process?